



# COUNTY OF LOUISA

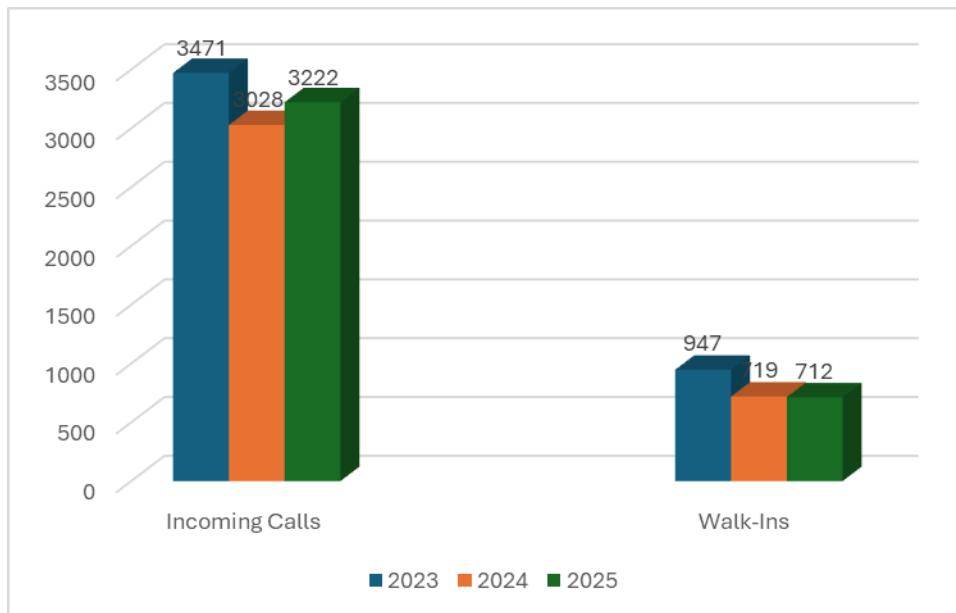
## MONTHLY DEPARTMENT REPORT

**Department:** Human Services

**Period:** June 2025

### INDICATORS AND STATISTICS

#### CUSTOMER SERVICE:

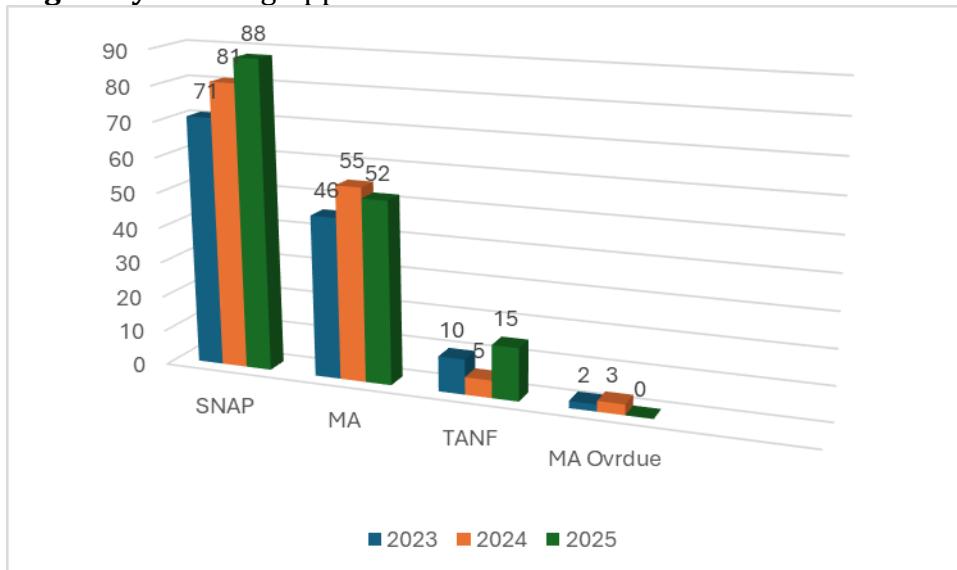


The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County. Foot traffic was consistent with that experienced in the prior year, but far less than that of 2023 when businesses were more accessible following the end of the pandemic. The next energy assistance program for Cooling began in June. The highest number of visitors to the agency occurred on Mondays (181) and Fridays (154) with an average of 37 visitors each of those days. Tuesdays (136) and Wednesdays (142) visitors were seen with an average of 34.75 and Fridays (99) with an average of 33 visitors on each of those days. There was one observed holiday in the month of June which occurred on a Thursday.

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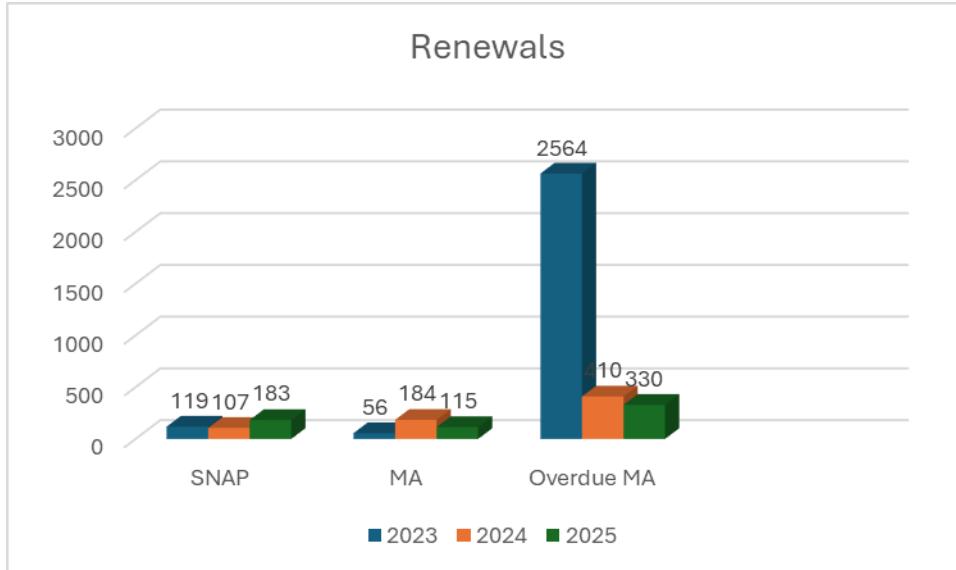
**Eligibility: Pending Applications**



**Ongoing**



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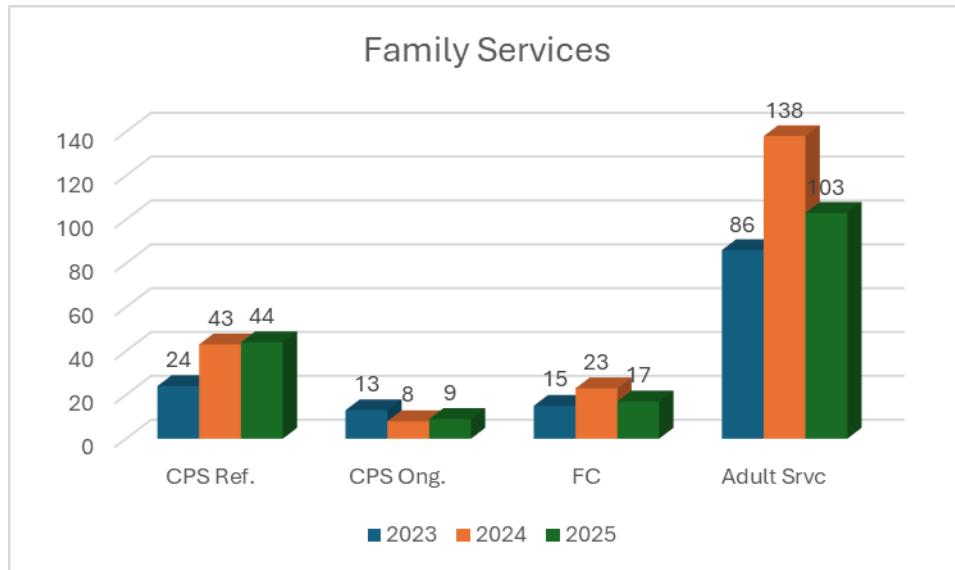


The most significant thing to report regarding benefit programs is the tremendous reduction in overdue renewals since 2023. Unfortunately, the number of overdue renewals is still presenting over 300 cases 3 years later. This number impacts timeliness percentages as some of these cases are years old. Benefits staff with assistance from the State and other LDSSs are actively working to get these cases identified and processed. Some of these cases find their way back into the caseload as new applications or appeals that workers have to prepare.

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**Services Unit:**



**FOSTER CARE SUMMARY:**

No new youth in foster care this month! However, three youth achieved permanency; (2 were adopted and one was transferred to their maternal grandmother). We are working on finalizing two more adoptions – anticipated completion date in September.

As of June 2025, there are 17 youth in foster care. Three (3) youth have been in care for less than 12 months, eight (8) youth have been in care for more than 12 months, but less than 24 months and zero (0) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Three (3) of these youth reside in **relative foster homes**, four (4) youth are in **congregate care**, two (2) youth are in **pre-adoptive placements**, three (3) youth in a **non-relative foster home placement** and six (6) youth are in the **Fostering Futures program**. One (1) youth is in **Detention/DJJ**, One (1) youth is **hospitalized**.

**FOSTER PARENT RECRUITMENT/TRAINING UPDATE:**

We are heavily recruiting and have placed yard signs and banners throughout the community (at the pool, baseball fields, churches, summer camps, etc.). The Family Services Unit Manager has been holding training on an ongoing basis and will continue to do so for relatives and non-relatives. One new family has started training at the end of June.

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**CPS Summary:**

For the month of June:

CPS Intake Referrals for June: 44

Below are the number and reason for June screen outs:

Does not meet definition – 21.

Alleged Abuser not a caretaker – 2

Duplicate Referral – 5

Inadequate Information – 3

Out of State Jurisdiction – 1

Total – 32

**Adult Services Summary:**

In the month of June:

- # of APS Reports: 26
- # of AS cases: 5
- # of Guardianship Cases: 72
- Total # of APS/AS/Guardianship Cases: 103

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 2

Neglect – 2

Mental Abuse – 2

Perpetrator a Relative – 5

Financial Exploitation – 1

Total of clients who Needs Protective Services – Accepts – 4

Total of clients who Needs Protective Services – Refuses – 2

Total of clients who Needs Protective Services – No longer exists – 0

Total Invalid APS Investigations – 1

Total Unfounded Investigations – 7

**In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases**

There are currently six (6) In-Home cases, three (3) Family Support cases. Seven (7) cases are court ordered for services. Two (2) cases were opened, and three (3) cases were closed. There were three (3) court appearances. Twenty-eight (28) clients receive services in these categories.

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### **PROJECT REPORTS AND ACTION ITEMS**

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

### **PLANNING AND FUTURE CONSIDERATIONS**

1. Medicaid expansion passed and the State has appropriated funds into the local budget to cover the cost of expansion. Funds go into the administrative budget in each FY.
2. June is Foster Parent Appreciation Month. Staff has prepared gift packages to deliver to each foster home that is available for Louisa children.